



TIDY

**NO-SHOW  
PREVENTION  
PLAYBOOK™**





# OVERVIEW

**The average residential cleaner cancels on 25% of their jobs. Your Airbnb reviews are too important to leave to chance.**

**The NO-SHOW PREVENTION PLAYBOOK™ is TIDY's solution for highly reliable cleanings. To learn how to use this, join one of our recurring webinars at [tidy.com/webinars](https://tidy.com/webinars). Or use our software to implement this automatically.**



# RELIABILITY PILLARS

Have  
Multiple  
Vendors

Written  
To-Do  
Lists

Have  
a  
Plan

Track  
Cancel  
Rates

# VENDOR PLAN

We recommend 3+ vendors lined up, previously quoted, per property for 99% reliability.

Address	<input type="text"/>
Vendor Type	<input type="text"/>

1

Company	<input type="text"/>	Contact	<input type="text"/>		
Price	<input type="text"/>	Price On	<input type="text"/>	Price By	<input type="text"/>
How To Book	<input type="text"/>				
When They Work	<input type="text"/>				
Success Count	<input type="text"/>	Cancel Count	<input type="text"/>		

2

Company	<input type="text"/>	Contact	<input type="text"/>		
Price	<input type="text"/>	Price On	<input type="text"/>	Price By	<input type="text"/>
How To Book	<input type="text"/>				
When They Work	<input type="text"/>				
Success Count	<input type="text"/>	Cancel Count	<input type="text"/>		

3

Company	<input type="text"/>	Contact	<input type="text"/>		
Price	<input type="text"/>	Price On	<input type="text"/>	Price By	<input type="text"/>
How To Book	<input type="text"/>				
When They Work	<input type="text"/>				
Success Count	<input type="text"/>	Cancel Count	<input type="text"/>		

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Company	<input type="text"/>	Contact	<input type="text"/>		
Price	<input type="text"/>	Price On	<input type="text"/>	Price By	<input type="text"/>
How To Book	<input type="text"/>				
When They Work	<input type="text"/>				
Success Count	<input type="text"/>	Cancel Count	<input type="text"/>		

# ULTIMATE VENDOR CALL SCRIPT

## SCRIPT

Hi I'm X with Y Company. I have an AirBnB Turnover and i have regular cleaning needs. I'm assessing vendors for my regular needs.

I wanted to know if you serve my city and get pricing.

I have my cleanings figured out. It takes X hours to clean what I need in between appointments.

What days and times do you typically work?

How much lead time do you need?

When it's time to book, how do I do that? Call?

Can I email or text you links to accept jobs with my property management software (like TIDY)?



## TIPS

Pros/vendors prefer regular business, prove upfront you are someone they should work with.

Booking fixed time gets you better pricing, because it avoids expensive in-person quotes. Most rentals need 2.5 or 4 hour jobs. If you need quotes, get them though!

If you are using TIDY, we can help guide the vendor on how to use it, it's easy.

# NOTES

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# TO-DO LIST

We recommend having this list saved digitally so you can send it to any pro.

Address

Vendor Type

ROOM:

ROOM NOTES:

IMPORTANT TO-DOS

TO-DOS

- \_\_\_\_\_
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ROOM:

ROOM NOTES:

IMPORTANT TO-DOS

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ROOM:

ROOM NOTES:

IMPORTANT TO-DOS

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ROOM:

ROOM NOTES:

IMPORTANT TO-DOS

TO-DOS

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# NOTES

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TIDY makes no-show prevention easier.

Learn how over 100,000 property managers & Airbnb hosts use TIDY to automate cleaning & maintenance.

[TIDY.COM](https://tidy.com)